

# System REQUIREMENTS

## System Requirements - Desktop Platform

### Supported Browsers

- Microsoft Edge \*
- Mozilla Firefox \*
- Google Chrome \*
- Safari \*

### Supported Operating Systems

- Microsoft Windows 8 (or higher)\*\*
- OSX (last two major releases)
- Most Linux Distributions

### Supported Operating Systems for Tablets (using the browser version of the desktop platform)

- iOS 13 (or higher) \*\*\*
- Android 9.0 (or higher) \*\*\*

### Browser Settings

- JavaScript must be enabled
- Third-party cookies must be enabled\*\*\*\*
- localStorage must be enabled
- TLS Version: 1.2

### Supported Screen Readers

- NVDA
- JAWS

On Microsoft Windows, with Chrome and Mozilla Firefox. [Learn more about accessibility in your platform.](#)



### \* Browser notes:

Microsoft Edge, Firefox, Chrome, and Safari follow a continuous release policy that makes it difficult to fix a minimum version. For this reason, following the market recommendation, we will support the last 2 major versions of each of these browsers. Please note that

- as of January 2018, we do not support Safari on Windows
- as of November 2022, we're not actively testing Firefox but we still offer support for it

**\*\* Note for Windows XP users:**

Windows XP is no longer supported by its original vendor, Microsoft, but if your organization has internal policies that have extended the use of Windows XP, Docebo recommends that your PCs be migrated to MS Windows 8 or above at your earliest convenience. Although we are not in a position to guarantee the service on a no longer operational operating system, Docebo still has customers running Windows XP who adopt the Docebo LMS system. If you are unable to upgrade your PCs at this time, we recommend installing the latest version of Google Chrome, as a temporary solution.

Docebo strongly recommends that clients maintain updated operating systems (both desktop and mobile) aligned to the latest release made available by the respective vendor.

**\*\*\* Note for use on tablets:**

When accessing the platform from your tablet, you can use either the Go.Learn mobile app or you can also access the desktop version of your platform via the mobile browser (to which we refer as “browser version of the desktop platform”).

[Learn more on the advanced setting to redirect users accessing the platform from the mobile devices listed in the setting's field to a splash page prompting them to download Go.Learn.](#)



The browser version only supports Android tablets with an 8” screen or larger and Apple iPads of all sizes.

For optimal usage of the platform, we recommend the use of the Go.Learn mobile app, which supports any screen size and older devices.

However, note that regardless of how you access your learning platform on tablets, you can only access the learner view. No Administrator functionality is supported on the Go.Learn app, nor on the browser version of the desktop platform from your tablet.

**\*\*\*\* Note for use on Chrome 83 and higher:**

Starting from Chrome 83, in order to embed Docebo while using the browser in Incognito mode, third-party [cookies must be manually turned on \(opens in a new tab\)](#).



## System Requirements - Go.Learn Mobile App

### Supported Operating Systems for Tablets and Smartphones

- iOS 12 (or higher)
- Android 8.0 (or higher)\*

**\* Note for use on Android mobile devices:**

If you are using an Android device for the Chinese market, you can download the Go.Learn app from one of the following major app stores in China:

- Huawei AppGallery
- Oppo Software Store
- Tencent My App
- V-Appstore (final validation still in progress)
- MIUI App Store

[More information on the Go.Learn app in China](#)

