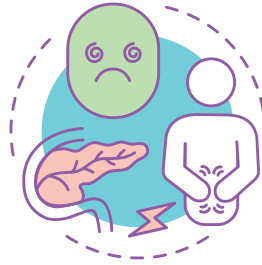


# Foodborne Illness Questions

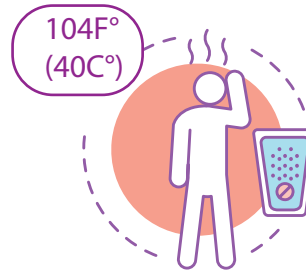
## Common Symptoms of Foodborne Illness



Diarrhea



Cramps



Fever



Vomiting

If someone says they have contracted a foodborne illness from your store, consider asking him or her the following questions:

- What did you eat or drink from our establishment and when?
- Did you eat anything before or after the food eaten from our establishment?
  - What did you eat elsewhere? Where did you eat it?
- Who else ate the same food, and did they become ill?
- When did you become ill?
- What were the symptoms, and how long did you experience them?
- Did you seek medical attention?
  - Where and how soon after becoming ill?
  - What diagnosis and treatment did you receive?

Make sure to recognize the consumers concerns and express understanding for how those affected by foodborne illness are most likely feeling. Show that you care and are trying to understand their point of view.

**Check with your store policies and contact your store manager on how to proceed to resolve the issue.**