

# COURSE CATALOG

## CATEGORIES

1. Getting Started
2. Essentials
3. Compliance
4. Grocery Tracks / Department Positions  
(Bakery, Deli, Front-End, Produce, Meat, Receiving & Stocking, Wine)
5. Management
6. Marketing
7. Logistics
8. Convenience
9. Reference

## 2020 TOP 25 COURSES

1. Customer Service
2. 2020 - OSHA Hazard Communication Standards
3. 2020 - Active Shooter Awareness
4. 2020 - Sexual Harassment - Employees - Illinois
5. Cashier - Produce Identification
6. Handwashing
7. Food Safety and Sanitation Basics
8. Store Safety - Cleanliness and Sanitation
9. 2020 - Sexual Harassment - Employees
10. Store Safety - Floor Monitoring
11. Bagging
12. Professionalism
13. Cashier
14. 2020 - Sexual Harassment - Supervisors - Illinois
15. Getting Started - Student
16. 10 Minute Pandemic Awareness
17. Deli Clerk 1 - Food Slicer
18. Courtesy Clerk
19. Cashier - Alcohol Sales Compliance
20. Store Safety - Fire Prevention
21. FSS6 - Personal Hygiene and Employee Health
22. 2020 - Active Shooter Awareness
23. Business Ethics
24. 2020 - Bloodborne Pathogens
25. Stocking - Process



## LEGEND

- Courses provided by an Institute partner
- Core courses for online training program
- \* 2020 Top 25 Courses



## GETTING STARTED

Bienvenido - Spanish

• Getting Started - 3 Tips for Online Learners - 3m (E-VM9PQ1)

• Getting Started - Administrators - 60m (E-D19E41)

• Getting Started - Administrators - Learning Plans - 35m (E-XVDXQ0)

• Getting Started - Administrators - Reports - 45m (E-D19J4V)

• Getting Started - Students - 60m (E-E0JXK1)\*

• Getting Started - Students - Certificates - 4m (E-064MQV)

• Getting Started - Students - Learning Plans - 10m (E-06KXR0)

• Getting Started - Students - Testing - 4m (E-0Y92EV)

• Supermarket Job Descriptions - 0m (E-04K661)

• Bienvenido – Administradores - 60m (E-08W9JV)

• Bienvenido - Estudiantes - 60m (E-05W39V)



## ESSENTIALS

### Workplace / Onboarding

Lugar de Trabajo - Spanish

• Professionalism - 60m (E-033W30)\*

• Profesionalismo - 60m (E-VR6270)

• Business Ethics - 60m (E-J0E7QV)\*

• Ética en los Negocios - 60m (E-6VXR XV)

• Emotional Intelligence - 40m (E-KVOYX1)

• Stress Management - 90m (E-XVDKN1)

• Control del Estrés - 90m (E-Q07NL1)

• Managing Stress at Work - 20m (E-1QPD5V)

### Food Retail Industry

Industria Minorista de Alimentos - Spanish

• Introduction to Food Retail - 150m (E-Y1QPRV)

• Introducción a la Industria de Venta de Alimentos - 150m (E-KVOLXV)

• Introduction to Food and Health -135m (E-GVPMQV)

• Introducción a la Alimentación y Salud - 135m (E-P0WQY0)

• Organic and Natural Foods - 15m (E-1GN680)

• Alimentos Orgánicos y Naturales - 15m (E-VDG7PV)

• Customer Service - 60m (E-VD4KN0)\*

• Servicio al Cliente: Fundamentos (60m, E-06K3R0), Interacción (60m, E-1LNOZV)

• Customer Service - Selling Solutions - 60m (E-19W441)

• Servicio al Cliente - Soluciones que Venden - 60m (E-19WZR1)

• Key U.S. Supermarkets - 25m (E-P0YYG0)

### Sustainability

Sustentabilidad - Spanish

• GSC Top 5 Grocery Store Energy Savers - 18m (E-0E8JR1)

• GSC Top 10 Waste Reduction Practices - 18m (E-0YQ4RV)

• Sustainable Seafood - 10m (E-VNE9QV)

## Time Management

## Gestión del Tiempo - Spanish

- Time Management - Getting Control - 7m (E-0WEKX0)
- Time Management - Mastering Time Mgt - 11m (E-1LNZ9V)
- Time Management - Beating Procrastination - 8m (E-1KNZX1)
- Time Management - Prioritizing - 9m (E-VR6ZX0)
- Time Management - Actions for Max. Productivity - 12m (E-VNPZ90)
- Time Management - Adopting a Growth Mindset - 7m (E-VD4Z20)



## COMPLIANCE

### Safety (CRISIS)

### Seguridad - Spanish

• Handwashing - 3m (E-VRP8M1) *	• Lavado de Manos - 3m (E-1LJ980)
• Food Safety and Sanitation Basics - 60m (E-6VXD1) *	• Seguridad Alimentaria e Higiene Básica - 60m (E-E1LKEV)
• Food Safety and Sanitation (New York Certified) - 480m (E-0YXDE1)	
• 2021 - OSHA Bloodborne Pathogens - 30m (E-VNEM9V) * <i>Not OSHA Certified</i>	• OSHA - Patógenos Sanguíneos - 30m (E-0WMKY1) <i>No certificado por OSHA</i>
• 2021 - OSHA Hazard Communication Standards - 60m (E-Y1QQ71) * <i>Not OSHA Certified</i>	• OSHA – Normas para Comunicación de Riesgos - 30m (E-02DQ50) <i>No certificado por OSHA</i>
• OSHA Lockout-Tagout - 15m (E-063WK0) <i>Not OSHA Certified</i>	• OSHA Programa de Bloqueo/Etiquetado - 14m (E-VM9G71) <i>No certificado por OSHA</i>
• Cleaning and Sanitizing - High Touch Surfaces - 5m (E-1LJXZ0)	• Limpieza y Desinfección - Superficies de Contacto Frecuente - 5m (E-VNELRV)
• Knife Safety - 20m (E-1Q8P4V)	• Seguridad del Cuchillo - 20m (E-VXL4KV)
• Store Safety - Cleanliness and Sanitation - 15m (E-VZEZGV) *	• Seguridad en la Tienda - Limpieza y Saneamiento - 15m (E-02W6NV)
• Store Safety - Floor Monitoring - 10m (E-VMNR71) *	• Seguridad en la Tienda - Monitoreo del Piso - 10m (E-VOJPP1)
• Store Safety - Severe Weather - 10m (E-0JNR9V)	• Seguridad en la Tienda - Condiciones Climáticas Severas - 10m (E-VP96Q1)
Ladder Safety - Articulated Ladders - 25m (E-VD9OP1)	• Seguridad en la Tienda - Escaleras Articuladas - 25m (E-VX7X5V)
• Ladder Safety - Mobile Ladder Stands & Platforms - 15m (E-VZLX81)	• Seguridad en la Tienda - Escaleras Móviles - 15m (E-0JXLM1)
• Ladder Safety - Single Ladders & Extension Ladders - 20m (E-03ZK80)	• Seguridad en la Tienda - Escaleras Simples y Escaleras de Extensión - 22m (E-19EJP1)
• Ladder Safety - Stepladders - 14m (E-VMEJL1)	• Seguridad en la Tienda - Escalera de Tijera - 15m (E-0EE480)

### Security

### Seguridad - Spanish

• 2021 - Active Shooter Awareness - 6m (E-VRP9X1) *	• Sobreviviendo un Tiroteo - 8m (E-0E8Y81)
• Loss Prevention I - 210m (E-N0539V)	• Prevención de Pérdidas I: <i>Apropiación Ilegal (30m, E-VZLJM1), Concepto y Ética (20m, E-VX75PV), Asociados y Suplidores (40m, E-VME251), Transacciones de Pago (30m, E-0EENX0)</i>
• Loss Prevention II - 120m (E-Z1G7ZV)	• Prevención de Pérdidas II - 120m (E-Q07GEV)
• Ransomware 1 - What is Ransomware? - 7m (E-VNENGV)	
• Ransomware 2 - Examples of Ransomware - 13m (E-VD7NQ0)	

## Security cont.

## Seguridad - Spanish

- Ransomware 3 - What Can Retailers Do? - 7m (E-036940)
- Crisis Preparedness - 5m (E-VNEXDV)
- Covid - Conflict Resolution - 9m (E-0WMMYW1)
- Diversity And Inclusion- 15m (E-VP8L3V)

- Crisis - Preparativos - 5m (E-1KXJE0)
- Covid - Resolución de Conflictos - 12m (E-0EYO91)

## Vendor Certifications (\$)

## Certificaciones del Vendedor - Spanish

- Food Handler Compliance (SFS Certification) - \$7.50 USD (E-O06NQ0)
- Alcohol Server Compliance (SFS Certification) - \$11.40 USD (E-VDG2NV)  
*Pricing dependent on location*
- Food Allergen Compliance (SFS Certification) - \$8 USD (E-VN29R0)
- On the Shelf: A Grocer's Guide to Food Allergens - 10m (E-194R00)
- Food Manager Certification Instructions - 2m (E-1QP8ZV)
- Food Manager Exam (SFS Certification) - \$ (E-1QP8ZV)  
*This is a proctored examination*
- Food Handler Certification (NRFSP Certification) - \$10 USD (E-O06NQ0)

- Manipulador de Alimentos (Certificación SFS) - \$8 USD (E-1K6PX1)
- Servidor de Alcohol (Certificación de SFS) - \$11.40 USD (E-1L5690)
- Alérgenos Alimenticios (Certificación de SFS) - \$8 USD (E-07K8O1)
- Manipulador de Alimentos (Certificación NRFSP) - \$10 (E-0YXYG1)

## Food Manager Certification Training

## Certificaciones - Spanish

- FSS1 - Foodborne Illness Overview - 43m (E-E1LGE0)
- FSS2 - The Flow of Food Products - 45m (E-71KMNV)
- FSS3 - Manage Product Time and Temperature - 42m (E-7VRD21)
- FSS4 - Safe Food Preparation - 35m (E-XVD59V)
- FSS5 - Cooked Foods - 35m (E-G03261)
- FSS6 - Personal Hygiene and Employee Health - 35m (E-VR6670) \*
- FSS7 - Cleaning and Sanitizing - 40m (E-VNPPQ0)
- FSS8 - Facility Management - 50m (E-VD44P0)
- FSS9 - Pest Control Program - 40m (E-033380)
- FSS10 - Food Safety and Crisis Management Plans - 40m (E-VZ0081)
- Food Manager - Practice Exam - 80m (E-0JP9W0)
- Food Manager Certification Instructions - 2m (E-1QP8ZV)

- FSS1 - Enfermedades Transmitidas por Alimentos - 30m (E-194NR0)
- FSS2 - Cadena de Distribución de Alimentos - 35m (E-VOWMP0)
- FSS6 - Higiene Personal y Salud del Empleado - 18m (E-0YY720)
- FSS7 - Limpieza y Desinfección - 12m (E-1G7J9V)

## Alcohol & Tobacco

## Alcohol & Tabaco - Spanish

- Cashier - Alcohol Sales Compliance - 180m (E-E0JXM1) \*
- Cashier - Alcohol Sales (Montana Certified) - 180m (E-1L94LV)
- Cashier - Tobacco Sales Compliance - 105m (E-VM8E5V)
- Cashier - Tobacco Sales Compliance - Arkansas - 105m (E-0EEJR0)
- Cashier - Tobacco Sales Compliance - California - 105m (E-033L60)
- Cashier - Tobacco Sales Compliance (New York Certified) -155m (E-GVZ9EV)

- Venta de Bebidas Alcohólicas - 180m (E-GVZRP1)
- Venta de Tabaco - 105m (E-027DJ1)

## Government

## Gobierno - Spanish

• 2021 - Supplemental Nutrition Assistance Program (SNAP) Training - 30m (E-02D540)

• Cashier - WIC Overview 1: About the Program - 9m (E-1G7E6V)

• Cashier - WIC Overview 2: Participant Benefits - 10m (E-0JKO9V)

• Cashier - WIC Overview 3: Within Your Store - 9m (E-0534MV)

• Cashier - WIC Overview: EBT Process at Start - 13m (E-073RE1)

• Cashier - WIC Overview: EBT Process at End - 13m (E-VRPEG1)

• Cashier - WIC Overview: WIC Checks - 21m (E-0JK6DV)

• Cashier - WIC Training - 60m (E-6VXX7V)

• Cashier - WIC Training Administrative Procedures - 60m (E-YVMYQV)

• Cajero - WIC Básico - 60m (E-E04WO1)

• Cajero - WIC Procedimientos Administrativos - 60m (E-1KJENV)

## Sexual Harassment

## Acoso Sexual - Spanish

• 2021 - Sexual Harassment - Employees - 60m (E-VZW5GV) \*

• Acoso Sexual - Empleados - 60m (E-1Q5Z7V)

• 2021 - Sexual Harassment - Supervisors - 45m (E-036QR0)

• Acoso Sexual - Supervisores - 45m (E-0452PV)

• 2021 - Sexual Harassment - Employees - California - 60m (E-1KXWX0)

• Acoso Sexual - Empleados - California - 60m (E-1Q5Z7V)

• 2021 - Sexual Harassment - Supervisors - California - 165m (E-0Y8MX0)

• Acoso Sexual - Supervisores - California - 165m (E-089YPV)

• 2021 - Sexual Harassment - Employees - Illinois - 60m (E-0JK79V) \*

• Acoso Sexual - Empleados - Illinois - 60m (E-VPMXXV)

• 2021 - Sexual Harassment - Supervisors - Illinois - 35m (E-1QPMJV) \*

• Acoso Sexual - Supervisores - Illinois - 45m (E-06G751)

• 2021 - Sexual Harassment - Employees - New York - 60m (E-0WM8X1)

• Acoso Sexual - Empleados - Nueva York - 60m (E-VZLMG1)

• 2021 - Sexual Harassment - Supervisors - New York - 35m (E-1LJL90)

• Acoso Sexual - Supervisores - Nueva York - 35m (E-VZLMG1)

• 2021 - Sexual Harassment - Connecticut - 120m (E-VM9K71)

• Acoso Sexual - Connecticut - 120m (E-02D3J0)



# GROCERY TRACKS/ DEPARTMENT POSITIONS

## Bakery

## Panadería - Spanish

• Bakery Clerk 1 - Equipment - 10m (E-VR87X1)

• Panadería 1 - Equipos - 10m (E-04Q961)

• Bakery Clerk 2 - Maintenance - 10m (E-02WX4V)

• Panadería 2 - Mantenimiento - 10m (E-VD93Q1)

• Bakery Clerk 3 - Science - 10m (E-VD9P21)

• Panadería 3 - Ciencia de la Panadería - 10m (E-VPM77V)

• Bakery Clerk 4 - Product Knowledge - 30m (E-06XWKV)

• Panadería 4 - Conocimiento del Producto - 30m (E-0JKM6V)

• Bakery Clerk 5 - Merchandising - 20m (E-1G454V)

• Panadería 5 - Merchandising - 20m (E-1G748V)

• Bakery - Manager - 150m (E-E0J2K0)

## Deli

## Deli - Spanish

• Cheese Specialist - 180m (E-6027N1)

• Deli - Conocimiento del Producto - 105m (E-027DJ1)

• Deli Clerk - Product Knowledge - 45m (E-1GLD6V)

• Deli 1 - Rebanadora - 5m (E-VNXO21)

• Deli Clerk 1 - Food Slicer - 5m (E-19LQD0) \*

• Deli Clerk 2 - Equipment - 4m (E-0E85G1)

• Deli 2 - Equipos - 4m (E-VZL4P1)

• Deli Clerk 3 - Display Cases - 5m (E-02K2LV)

• Deli 3 - Exhibidores (Vitrinas) - 5m (E-VME3J1)

## Deli cont.

- Deli Clerk 4 - Prepared Foods - 8m (E-0450OV)
- Deli Clerk 5 - Product Display and Storage - 5m (E-VO48XV)
- Deli Clerk 6 - Opening Procedures - 8m (E-0835EV)
- Deli Clerk 7 - Day Procedures - 15m (E-VPOPK0)
- Deli Clerk 8 - Closing Procedures - 15m (E-064PQV)
- Deli Clerk 9 - Food Service - 15m (E-05K8EV)

## Front End

- Bagging - 15m (E-02Z55V) \*
- Courtesy Clerk - 30m (E-602DN0) \*
- Cashier 1 - Job Overview - 8m (E-03Z9P0)
- Cashier 2 - Shift Procedures - 14m (E-04QRR1)
- Cashier 3 - Process Payment: Cash & Check - 21m (E-073O71)
- Cashier 4 - Process Payment: Payment Cards - 10m (E-19NNP1)
- Cashier 5 - Process Payment: Mobile Wallet - 6m (E-VPM83V)
- Cashier 6 - Checkout Process: Begin the Transaction - 9m (E-VRPX71)
- Cashier 7 - Checkout Process: Add Items to the Transaction - 19m (E-VO2LP1)
- Cashier 8 - Checkout Process: Follow Alcohol and Tobacco Laws - 5m (E-19NQD1)
- Cashier 9 - Checkout Process: Make a Sales Adjustment - 15m (E-VD7M90)
- Cashier 10 - Checkout Process: Finalize the Transaction - 12m (E-VM9DJ1)
- Cashier - Produce Identification - 30m (E-1QWZ71) \*
- Cashier - Self Checkout - 5m (E-089Z3V)

## Meat

- Beef University - Beef Grades, Cuts and Preparation - 34m (E-VO29Q1)
- Beef University - Beef Nutrition - 20m (E-088YP0)
- Beef University - Beef Orientation - 4m (E-06GQ51)
- Beef University - Raising Beef - 34m (E-VPMEV)
- Meat Wrapper / Clerk - 180m (E-N05J90)
- Meat Apprentice - 300m (E-0069P0)
- Meat - Bandsaw - 16m (E-1LMEY0)
- Meat - Grinder - 13m (E-088KD0)
- Meat 1 - Inspecting and Grading - 20m (E-VRPG31)
- Meat 2 - Product Knowledge - Beef - 15m (E-VXY871)
- Meat 3 - Product Knowledge - Veal - 12m (E-036P60)
- Meat 4 - Product Knowledge - Pork - 14m (E-VM9XJ1)
- Meat 5 - Product Knowledge - Lamb - 15m (E-1G7Q6V)
- Seafood Sustainability - 10m (E-VNE9QV)

## Deli - Spanish

- Deli 4 - Alimentos Preparados - 8m (E-0JX3W1)
- Deli 5 - Exhibición del Producto y Almacenamiento - 5m (E-06X65V)
- Deli 6 - Procedimientos para Abrir - 8m (E-07J8OV)
- Deli 7 - Operaciones Diarias - 15m (E-0W63X0)
- Deli 8 - Procedimientos de Cierre - 15m (E-VNEPDV)
- Deli 9 - Servicio de Alimentos - 15m (E-1KXLE0)

## Área de Cajas - Spanish

- Empacado - 15m (E-VP4KX0)
- Empacador (Bagger) - 30m (E-Y1Q371)
- Cajero - 180m (E-1KNJD1)
- Cajero - Identificación de Frutas y Vegetales - 30m (E-033Q40)

## Carnes - Spanish

- Empacador de Carne - 180m (E-006RQV)

## Produce

## Frutas y Vegetales - Spanish

• Cucumbers - 45m (E-E0JLW1)	
• Grapes - 30m (E-XVDON0)	• Uvas - 30m (E-0W77ZV)
• Leafy Greens - 60m (E-G03K30)	
• Lettuce - 30m (E-GVZXE1)	
• Melons - 45m (E-YVMJQV)	• Melones - 45m (E-VX2Y71)
• Nuts - 75m (E-E0JQKV)	
• Onions - 45m (E-D19941)	
• Pears - 60m (E-J0EQQ0)	• Peras - 60m (E-0WEM30)
• Peppers - 75m (E-602MNO)	
• Potatoes - 45m (E-E043R1)	
• Potatoes US Series - Harvesting and Packing - 10m (E-VXJY51)	
• Potatoes US Series - Marketing Strategy - 10m (E-0JPKM0)	
• Potatoes US Series - Nutrition - 6m (E-0E8781)	
• Potatoes US Series - Storage and Handling - 10m (E-02KDWW)	
• Potatoes US Series - Varieties - 7m (E-045KKV)	
• Root Vegetables - 45m (E-KVOEP0)	
• Squash - 60m (E-D19JDV)	
• Stalks - 45m (E-J0E4GV)	
• Stone Fruits - 30m (E-P08J60)	
• Strawberries - 30m (E-GVP2QV)	• Fresas - 30m (E-71K2NV)
• Tomatoes - 75m (E-006YP1)	• Tomates - 75m (E-1GNZ60)
• Tropical Fruits - 75m (E-602NLV)	
• Produce Clerk - 60m (E-VP5DKV)	• Empleado de Frutas y Vegetales - 60m (E-0JN39V)
• Produce Clerk 1 - Job Overview - 8m (E-04XKD0)	
• Produce Clerk 2 - Produce Science - 10m (E-VOWEW0)	
• Produce Clerk - Product Knowledge - 30m (E-05W0EV)	• Frutas y Vegetales: Conocimiento de Frutas (45m, E-VZLRE1), Conocimiento de Vegetales (45m, E-VMEZQ1)
• Floral Clerk - 120m (E-KVOWP0)	• Empleado de Florería - 120m (E-Z1GWQ0)
• Apples - 60m (E-Q07E41)	• Manzanas - 60m (E-D19EP1)
• Avocados - 60m (E-P0W43V)	
• Bananas - 45m (E-GVZ781)	• Plátanos - 45m (E-VD4R20)
• Beans and Pods - 45m (E-6VXXXV)	
• Berries - 30m (E-J0E4QV)	

## Produce cont.

- Blueberries - 30m (E-E1LML0)
- Cabbages - 30m (E-71K450)
- Cherries - 60m (E-7VRX3V)
- Citrus - 90m (E-5VNWRV)

## Receiving & Stocking

- Receiving - 105m (E-Z1GJZ1)
- Stocking - Process - 15m (E-06K5K0) \*
- Stocking - Equipment - 15m (E-VP5W7V)
- Stocking - Displaying and Storing - 15m (E-1LNQYV)
- Stocking - Proper Lifting - 5m (E-VO2WW1)

## Wine

- Wine - Basics - 20m (E-02ZDNV)
- Wine - Selling - 30m (E-VO32P0)

## Frutas y Vegetales - Spanish cont.

### Reabastecimiento - Spanish

- Recepción - 45m (E-1Q854V)
- Reabastecimiento - El Proceso - 15m (E-07K6L1)
- Reabastecimiento - El Equipo - 15m (E-0JPRW0)
- Reabastecimiento - Exhibición y Almacenamiento - 15m (E-19L2D0)
- Reabastecimiento - Levantar Peso Correctamente - 5m (E-088R60)

### Vino - Spanish

- Vino - Conceptos Básicos - 20m (E-07YQEV)
- Vino - Mercadeo y Ventas - 30m (E-0JNXMV)

# MANAGEMENT

## Operations

- Category Management - 180m (E-006GP1)
- Supermarket Finance - 120m (E-GVZPE0)
- Shopping Occasions - 135m (E-P0YWGV)
- The Fresh Imperative - Asia - 120m (E-Q07X40)
- Store Safety - Fire Prevention - 10m (E-VXOZ8V) \*
- Store Safety - Promotions and Committees - 15m (E-0W7ZXV)
- Store Safety - Reporting and Investigation - 25m (E-08NQPV)
- Supplemental Nutrition Assistance Program (SNAP) - 25m (E-1KXQD0)

## Leadership and Management

- Emotional Intelligence - 40m (E-KVOYX1)
- The Leadership Challenge - 45m (E-N05NEV)
- Management Best Practices - 90m (E-N05G90)

## Operaciones - Spanish

- Gestión por Categorías - 180m (E-71KPKV)
- Ocasiones de Compra - 135m (E-J0ELGV)
- Seguridad en la Tienda - Prevención de Incendios - 10m (E-1GPM61)
- Seguridad en la Tienda - Gerente - Promociones y Comités - 17m (E-VZWMGV)
- Seguridad en la Tienda - Reporte e Investigación - 40m (E-VXL98V)

## Administración y Liderazgo - Spanish



## People Management

## Administración de Personal - Spanish

• Managing People - 150m (E-D19DDV)	• Administración de Personal - 150m (E-0EEMQ0)
• Retention and Turnover - 75m (E-Z1GKZ0)	• Retención y Pérdida de Empleados - 75m (E-6026LV)
• Hiring and Training - 20m (E-19L3R0)	
• 2021 - Sexual Harassment - Supervisors - 35m (E-036QR0)	• Acoso Sexual - Supervisores - 35m (E-0452PV)
• Introduction to Supervisory Skills I - 60m (E-P08XE1)	
• Introduction to Supervisory Skills II - 75m (E-GVP3K1)	
• Effective Meetings Module - 10m (E-0YYOY0)	
• Engagement 1 - What is Employee Engagement? - 4m (E-VN4J91)	
• Engagement 2 - How does IT Improve Business Results? - 6m (E-03DPR1)	
• Engagement 3 - Hiring and Corporate Culture - 9m (E-VZEYGV)	
• Engagement 4 - Job Resources and Demands - 11m (E-VDYD2V)	
• Engagement 5 - Building Employee Engagement - 8m (E-19P8OV)	
• Learning Leader Series - Strategies to Improve Retention - 15m (E-02ZELV)	
• Learning Leader Series - The Learning Process - 19m (E-04D4OV)	
• Learning Leader Series - Training Formats - 12m (E-0EOGGV)	• Líder de Aprendizaje - Formatos de Capacitación - 12m (E-0EKYQ0)



## MARKETING

## Marketing - Spanish

• Shopping Occasions - 135m (E-P0YWGV)	• Ocasiones de Compra - 135m (E-J0ELGV)
• Multicultural Marketing - 30m (E-G03630)	
• What is Social Media? - 30m (E-1GLN9V)	
• Social Media and Company Case Studies - 30m (E-07YO2V)	
• Social Media and the Digital Shopper - 30m (E-0WE7Z0)	
• Promotions and Merchandising - 210m (E-71KX50)	• Promociones y Mercadeo - 210m (E-E04RO0)



## LOGISTICS

## Logística - Spanish

• Food Logistics I - 60m (E-6VX75V)	
• Food Logistics II - 120m (E-P0YQGV)	
• DC Food Policy - 120m (E-J0EEQ0)	
• DC Information Technology - 105m (E-602WNV)	
• DC Inventory Management - 120m (E-E04QR1)	
• DC Loading and Shipping - 120m (E-KVOJP1)	
• DC Order Selection - 150m (E-GVP9Q1)	
• DC Receiving - 75m (E-006XPV)	
• DC Risk Management - 120m (E-N05D90)	
• DC Storage and Replenishment - 145m (E-YVM7J0)	



## CONVENIENCE

### Conveniencia - Spanish

• Convenience Store - Cashier - 60m (E-YVMQL1)

• Convenience Store - Customer Service - 90m (E-YVM8QV)

• Convenience Store - Operations - 60m (E-6VXL7V)

• Tienda de Conveniencia - Cajero - 60m (E-XVDL90)

• Tienda de Conveniencia - Servicio al Cliente - 90m (E-GVZGP0)

• Tienda de Conveniencia - Operaciones - 60m (E-VZLEM1)



## REFERENCE

### Referencia - Spanish

• Quick Reference - MS Windows 10 - (E-19N701)

• Quick Reference - Zoom - (E-0JKD9V)

• Quick Reference - Microsoft Teams - (E-0YYME0)

• Quick Reference - Google Apps - (E-1G7ZQV)

• Quick Reference - MS Outlook - (E-1QPK7V)

• Quick Reference - MS Excel - (E-053PEV)

• Quick Reference - MS Access - (E-06G6Q1)

• Quick Reference - MS Powerpoint - (E-VPMKKV)

• Quick Reference - MS Word - (E-0739L1)

• Managing Stress at Work - 20m (E-1QPD5V)

• Negotiating (striving for a win-win) - 30m (E-1G754V)

• Effective Meetings Module - 10m (E-0YYOY0)



## OTHER CATALOGS

- **Administrator:** This catalog has the courses relevant to the online training administrators.
- **College Credit:** This catalog has the learning plans approved for college credit validation.
- **Practice Test:** The retrieval courses are identified by the prefix: Practice Test. These courses have only the tests, no content. They are used to improve retention by triggering the user's memory retrieval of the course content to answer the test.
- **RLI Learning Paths:** These are recommended learning paths for on-boarding, management and supporting roles within grocery retail.



## 2021: UPGRADE YOUR TOOLKIT!

### Make Your Program More Robust, Consistent and Easy to Manage

- **Learning Plans** - create custom curriculums for your teams
- **Course Imports** - courses with your own training materials (videos, ppt, etc.)
- **Course Customizations** - change our courses to meet your needs
- **Custom Catalog** - reorganize and tailor the course's catalogs to make your own.
- **Custom Homepage** - redefine the navigation, set priorities.
- **Corporate University** - brand the system with your logo and URL
- **Classroom Management** - manage your classroom training from the LMS
- **Automated Enrollments** - have the system automatically enroll users in courses based on their job position.
- **HRIS Integrations** - import new users, update current users, deactivate them, all with an automated daily import from your HRIS.
- **Single Sign-On** - give users direct access to the training from your intranet, without having to login.
- **Coach & Share** - use channels to create conversational forums for user's groups, share information, materials, ask expert advice and crowd-source.



## GROCERY START CERTIFICATIONS

Grocery Start offers certifications for individuals in a pay-as-you-go format.

[www.grocerystart.com](http://www.grocerystart.com)



### Food Retail Essentials

GS Essentials \$80 / 26h 55m

### Food Retail Associate Certification

Essentials All Department Tracks = \$200 (save \$38) / 61h 8m

### Food Retail Manager Certification

Manager, Time Management and Food Safety Manager Series = \$90 (save \$15) / 27h 7m

### All Courses Access

All Courses = \$400 / Essentials + Departments + Series + Compliance (non-SFS)



### CLIENTS & CORPORATE UNIVERSITIES

