



What's new? Check out the 2020 list of new, updated, and retired courses.

Remember to update your learning plans and curriculums, to make sure your teams are working on the latest and greatest course versions.

New Covid-19 Related Courses

Cleaning and Sanitizing – High Touch Surfaces

5 minutes, 4/24//2020

Crisis Preparedness

5 minutes, 3/10//2020

Lavado de Manos

3 minutes, 3/5/2020

IGA Crisis – Preparativos

5 minutes, 3/10/2020

New Courses - English

2020 - Supplemental Nutrition Assistance Program (SNAP) Training

30 minutes, May 2020

Stocking – Proper Lifting

5 minutes, April 2020

Cashier 3 - Process Payment: Cash & Check

17 minutes, Feb 2020

Cashier 4 - Process Payment: Payment Cards

13 minutes, March 2020

Cashier 5 - Process Payment: Mobile Wallet

6 minutes, April 2020

Bakery Clerk 3 – Science

10 minutes, Feb 2020

Bakery Clerk 4 - Product Knowledge

20 minutes, Feb 2020

Bakery Clerk 5 - Merchandising

20 minutes, March 2020

Ransomware 1 – What is Ransomware?

7 minutes 7 minutes – 1/2/2020

Ransomware 2 – Examples of Ransomware

13 minutes – 1/2/2020

Ransomware 3 – What Can Retailers Do?

7 minutes – 1/2/2020

New Courses – Spanish

Acoso Sexual - CT

5 minutes, 2/6/2020

Deli 5 - Exhibición del Producto y Almacenamiento

Deli 6 - Procedimientos para Abrir

8 minutes, 12/2/2020

Deli 7 - Operaciones Diarias

15 minutes, 1/8/2020

Deli 8 - Procedimientos de Cierre

15 minutes, 2/12/2020

Deli 9 - Servicio de Alimentos

15 minutes, 2/21/2020

Panaderia 1 – Equipos

10 minutes, 2/14/2020

Panaderia 2 – Mantenimiento

10 minutes, 2/12/2020

Panaderia 3 - Ciencia de la Panaderia

10 minutes, 3/31/2020

Panaderia 4 - Conocimiento de Productos

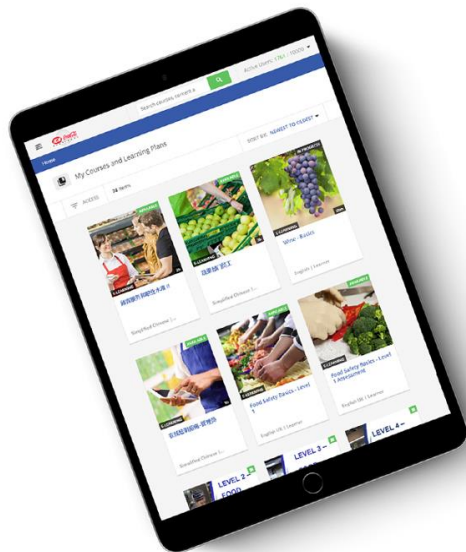
20 minutes, 4/9/2020

Panaderia 5 – Merchandising

20 minutes, 4/2/2020

Reabastecimiento - Levantar Peso Correctamente

5 minutes, 4/27/2020



News from the Institute Desk

Welcome! These are the newest members of our learning community:

- Bishop Orchards – Guilford, CT
- Cardiff Seaside Market – Cardiff, CA
- Harps Food Stores – Springdale, AR (117 stores)
- Mitchell Grocery Corp. – Albertville, AL (50 stores)
 - Renfro's Markets (6 stores)
- Piggly Wiggly – Rayne, LA
- Save-a-Lot - Moultrie, GA
- Jong's Super Value, Lake Providence, LA

Congratulations! My Tips Winners 2020

January

- Devon Marrott, *Broulim's Supermarkets*
- Jennifer Martinez, *Mr. Special Mayagüez Balboa*

February

- Melinda Charest, *Laperle's IGA*
- Sarah Synder, *County Market*

March

- Linda Schirmers, *Save More Marketplace*
- Kelani Porter, *Lee's Marketplace*

April

- Chelsea McDonald, *Russ's Market 33rd & Hwy 2*
- Angela Whitaker, *Whitaker's Food World*

Do you have a training best practice, a success story or a crazy one?

Send it to us, we want to share your experiences, comments, questions and suggestions.

Email us: info@retaillearning.org

Call us: 773-695-2611

Write to us: 8745 W. Higgins Rd. St. 350
Chicago, IL 60631

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What is in the Pipeline?

These are the courses we are working on:

- Cashier 6 – Checkout Process: Begin the Transaction
- Meat 1 – Grading and Inspecting
- Seafood Sustainability
- Patógenos de la Sangre
- IGA Excelencia en Servicio - Escenciales
- FSS6 - Higiene Personal y la Salud del Empleado
- FSS7 - Limpieza y Desinfeccion

Do you have an idea for a course topic?

We are listening...

Updated Resources

[Course Catalog](#)

[Course Description](#)

Retired Courses

1. Introduction to Dairy
2. Empleado de Panadería
3. Empleado de Congelados y Lácteos